

HotPort

Firetide Installation Guide

HotPort 7020 Mesh Node



Published August 2014
(Revised 2016)

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About this document

This section lists the audience, purpose, summary of information, and conventions used in this document.

Audience

This document is intended for certified professionals who install Firetide wireless solutions.

Purpose

This document has the information and procedures necessary to install and do basic tests with Firetide HotPort 7020 mesh node.

Conventions

Certain information has special meaning for the reader. This information appears with an icon that indicates a particular condition, such as a warning or caution, or a label, such as “Note” or “Best Practice”.



Electrical hazards are those environments where the danger of electrocution is probable. This image appears before each electrical hazard statement.



Warnings contain safety information that you must obey. If you do not obey the instruction in a warning, the result might include serious injury or death. This image appears before each warning statement.



Cautions contain information that you should obey to avoid minor injury, inconvenience, and damage to equipment. This image appears before each caution statement.

Notes contain optional advice and information particular to a special case or application.

Best practices contain specific recommendations based on industry-standard expectations.

Document feedback

If you find an error or content missing from this document, we want to hear about it. You can send your feedback about any of our documents to techpubs@firetide.com.

Contacting customer support

If you need support, depending on the problem, you might be asked for this information:

- Description of the problem
- Computer with HotView Pro and an installed management license
- Channel and frequency plans
- Recent spectrum analysis
- Device topology in Google Earth (KMZ file)
- Network map or topology plan with the names and device information

You must also have administrator access to the mesh to be able to receive technical support.

The next table lists the contact information for customer support.

Worldwide customer support	Days/Hours	Contact
Americas	Monday to Friday 7:00 am to 5:30 pm PST (Pacific standard time)	http://www.firetide.com/requestsupport 1 (877) FIRETIDE, extension 2 +1 (408) 399-7771, extension 2 +1 (408) 355-7271
Africa Asia Australia Europe	Monday to Friday 8:00 am to 5:30 pm IST (India standard time)	http://www.firetide.com/requestsupport +91 8040215111 Fax +1(408) 317-2257

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HotPort 7020 mesh nodes

Firetide HotPort™ mesh nodes come from the factory with one radio that operates in 802.11a, b, and g mode. You can enable the second radio, enable 802.11n to use MIMO, or configure the mesh node to operate in other modes with HotView Pro™.

Licenses enable other software features.

The next table lists the radio, included software license, and the model number that appears in HotView Pro.

Radio	Software license (included)	HotView Pro model number
One radio	—	7021
Two radios	SW-7000-RADIO-1	7022
One radio, 802.11n-capable MIMO	SW-7000-MIMO	7201
Two radios, 802.11n-capable MIMO	SW-7000-RADIO-1 SW-7000-MIMO	7202

To use the second radio, you must have a radio license.

To use MIMO, you must have one MIMO license for each mesh node. One MIMO license is sufficient for all of the radios in one mesh node. A MIMO license enables a mesh node for all radios currently licensed or licensed in the future.

If you plan to use DFS, you must take the web-based training class. After you pass the class, Firetide will give you login credentials so you can configure DFS with HotView Pro.

Before you permanently install a HotPort 7020 mesh node

Before you install an outdoor mesh node in a permanent location, you need to make sure you have all of the correct components and make sure the components are operational.

Note: You must complete the training program and be certified by Firetide to be able to install Firetide products.

Preparing what you need to install

To get what you need to set up a mesh node:

1. Open the box.
2. Remove the contents.
3. Check the contents for damage.
If a part is missing or damaged, call your Firetide reseller.
4. If the contents are good and correct, keep the box for future use.

Box contents for an outdoor mesh node

An outdoor model comes with these items:

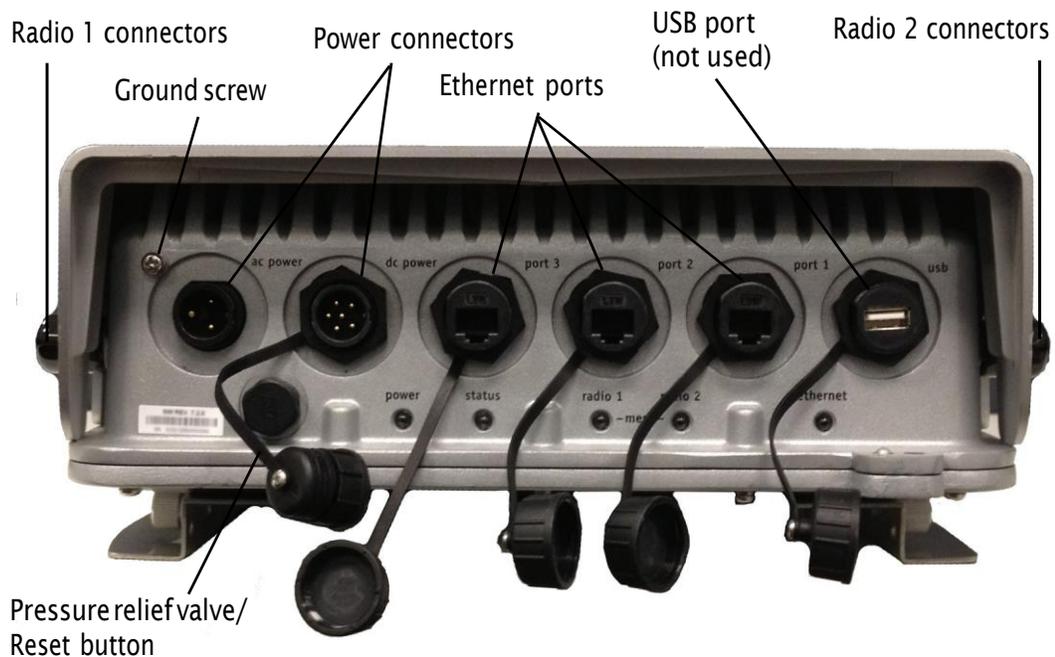
- HotPort mesh node with weatherproof caps in a NEMA-4X enclosure and sun shield with assembled mount bracket
- Two detachable 2.4/5 GHz omni-directional antennas
- Two N to reverse-polarity SMA adapters
- Mount bracket for 3.7 to 5 cm (1.5 to 2.0 inch) diameter poles or a wall
- Mount kit
 - U-bolts, M6x1.0-80mm, with flat washers, split washers, nuts
 - Claw-tooth pole grippers
 - M6x1.0-40mm hex bolt
 - M6x1.0-20mm hex bolt
 - Hex-head socket wrench
- Two outdoor-use Ethernet connectors
- AC power cord with NEMA 5-15 (US) plug

Note. Other IEC cords are available separately.

Parts of an outdoor mesh node

The next picture shows the connectors and LEDs on the bottom panel of a HotPort 7020 mesh node. Weatherproof caps protect the connectors.

For information about cables and accessories approved for use with Firetide devices, refer to the *Firetide Antenna Guide*.



Ground screw

The ground screw is in the upper left hand corner of the bottom panel. You must ensure adequate grounding for the mesh node.

LEDs

The bottom panel has these LEDs:

- Power, which is a green color when the device receives power. The LED is dark when the mesh node does not receive power.
- Status LED:
 - Steady green color when the system passes start-up tests.
 - Dark when the mesh node is not ready.
 - Blinks green when the device resets.
- Mesh. Each radio LED comes on when a neighbor connects to that radio. The LEDs are dark when there is no neighbor.
- Ethernet, which is a green color when a client is attached to the port. The LED is dark when the port is open and has no client.

Ports

Ports 2 and 3 on a HotPort 7020 mesh node can give Power over Ethernet (PoE) to other devices. An IEEE 802.3af-compliant device can receive data and the power to process the data from the mesh node.



Caution! Use port 2 or 3 of a HotPort 7020 mesh node to power a HotPort 5020 edge node/HotPoint 5200 access point only when 7020 is powered through AC supply. An edge node needs PoE+ (802.3at). The ports of a HotPort 7020 mesh node are PoE 802.3af-compliant only.

Pressure relief valve

The pressure relief valve is on the bottom panel. If you need to remove the valve to reset the mesh node, turn it by hand or use a wrench. If you remove the valve cover only, you can see the valve. See the next image.

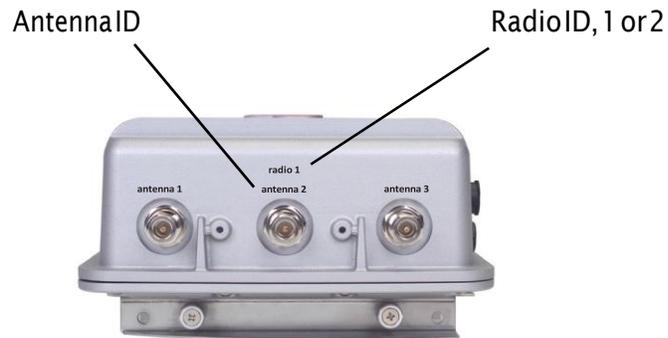


Reset button

The reset button is on the bottom panel and is covered by a pressure relief valve. You can remove the two-piece valve to do a factory reset of the mesh node. See “Resetting an outdoor mesh node to factory default settings” on page 28.

Antenna connectors

The next picture shows the side panel with the three antenna connectors for each radio.



Sun shield

The next picture shows the sun shield that covers the chassis. Four Phillips-head screws hold the sun shield to the chassis.



Test before you install

You should set up and test the mesh nodes indoors on a table before you install them in permanent locations.

The benefits of tests before you install include:

- Make sure all of the equipment works before you install it
- Consistent settings across mesh nodes to reduce software configuration errors in the field
- Test the bandwidth and make sure that the radios work

Types of tests to do:

- Power on each device
- Attach all antennas and make sure you can see all devices in HotView Pro software
- Data and other application throughput tests
- Learn to position the antennas with the antenna alignment tool
For more information about the antenna alignment tool, see the *Firetide HotView Pro Reference Manual*.
- Train installation personnel

Required material that is not included

You must purchase and install a 50 ohm terminator on each unused antenna connector of active radios. This protects the transmitter. A rubber, metal, or plastic cap is not a replacement for a terminator.

Required tools that are not included

HotView Pro network management software and appropriate licenses are required. Before you set up the network, you must purchase all licenses from your Firetide distributor.

For the procedures related to license installation, refer to the *HotView Pro Reference Manual*.

Certification requirement

All people who install and manage networks that contain Firetide products must comply with the training and certification requirements of the installation.

Doing the tests

For efficiency, you can configure six to eight mesh nodes at one time.

To do tests and capture data with HotView Pro software:

1. Put the mesh nodes on a table.
2. Attach the power cable to each mesh node.



Caution! You must use the power supply that comes with the mesh node. If you use a different power supply, you void the product warranty.

3. Attach the staging antennas to each mesh node:
 - For OFDM mode, attach one staging antenna to one radio.
 - Dual radio MIMO mode, attach more than one staging antenna to each radio.
 - Panel antenna, attach the antenna cables in the correct order to keep the polarization correct.
 - For single radio MIMO, attach multiple antennas to radio 1.

Note: For specific procedures to attach antennas, see the *Firetide Best Practices Guide*.

- Single-click to start the Quick Launch feature of HotView Pro, which opens the server and client software at the same time.



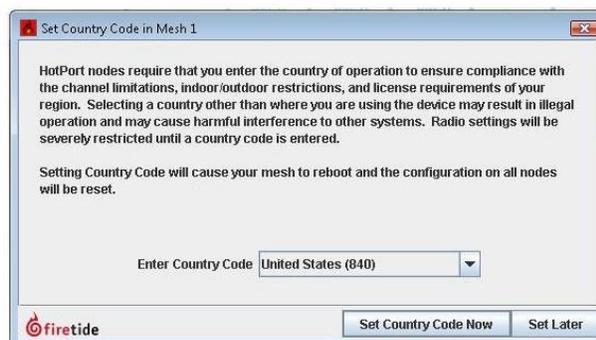
- Login with the correct user name and password. The default user name is hv_admin; and the default password is firetide. The system initializes.
- Goto **Mesh>Add Mesh**>login with the default user name and password.



- Make sure that all of the mesh nodes are visible in HotView Pro. If you cannot see any or all of the mesh nodes, see the troubleshooting information in the *HotView Pro Product Configuration Guide*.
- When prompted by the system, set the country code for each node to change the device from a low-power, low range setting to a correct full-power operational mode.



Caution: Make sure you configure the device for the correct country. If you do not configure the country correctly, the device might operate in a manner that is not legal or create problems with other wireless devices.



- a. Select the country of operation from the drop-down list.
- b. Click **Set Country Code Now**.

When you set the country code the system refreshes the mesh configuration and gives all visible nodes the same country code. For a few minutes the mesh nodes might appear and disappear from the graphic mesh record in HotView Pro.

- c. Wait for three minutes for the system to finish the refresh.
9. To configure mesh-wide settings, go to **Mesh > Configure Mesh...**
 - Set the operational mode as needed.
 - Set the extended range feature if the distance between the mesh nodes is more than 0.8 km (0.5 mile). To determine the longest link, you measure the distance between the mesh nodes on a map, such as Google Earth.
 - Set the hop optimization feature if there might be hidden node interference.

Note: For information about specific features and the configuration process, see the *HotView Pro Product Configuration Guide*.

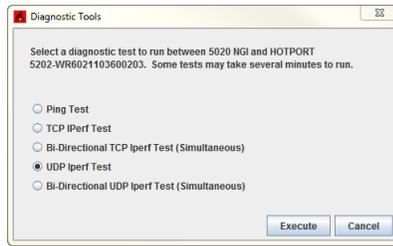
10. Right-click a specific mesh node to configure mesh node-specific settings if needed.
11. Check network throughput from end to end and for each link with several wireless clients. For procedures, see the *HotView Pro Product Configuration Guide*.

Note: If you are not able to get the mesh to send and receive data, see “Troubleshooting” on page 13.

12. If this node will have a long RF path or if you use narrow beamwidth antennas in the installation, set the mesh RSSI threshold to be -93 dBm.

Note: This RSSI change prevents mesh instability because of flapping links.

13. Do throughput tests:
 - a. Right-click on one of the two nodes between which you want to measure performance.
 - b. Select **Run Diagnostics Tools**, and select the second node from the menu.
 - c. Select the type of throughput test:
 - Ping
 - TCP/Perf and bi-directional TCP/Perf
 - UDP/Perf and bi-directional UDP



d. Click **Execute**.

14. After you finish the tests, remove the staging antennas.



Caution! The staging antennas are not rated for outdoor use.

You are now ready to permanently install the mesh nodes.

Power Consumption

DC Input: 12 VDC \pm 1.5%, 5.7 A

802.3af PoE-PSE power output on Ethernet ports 2 and 3

HotPort 7020 mesh node installation

After you do tests and configure the mesh nodes, then you are ready to install the mesh nodes in a permanent outdoor location.

The work process is:

1. Gather all required tools.
2. Do a site survey to make sure that no new safety hazards are present.
3. Prepare safety equipment and confirm earth ground procedures.
4. Attach the mesh nodes and antennas to poles that attach to a mast, tower, or roof.
5. Install the mesh node and antennas assembly and other devices, such as cameras or access points to a permanent location.

Tools required

To install HotPort 7020 mesh nodes, you need to use:

- #2 Phillips screwdriver
- Small adjustable wrench
- Wire cutters to cut tie wraps around cables
- Electrical tape and butyl mastic tape to weatherproof the connectors
- Spray to prevent corrosion

Other equipment you might need includes:

- Ladder
- Lift truck
- Safety equipment

Doing a site survey

Before you install any equipment outside, check the entire site:

- To identify possible hazards that might be new since the complete site survey
- To identify the presence of objects that might cause interference for the radios



Warning! Certified professionals must install Firetide products. Failure to install this equipment correctly can result in equipment damage, personal injury, or death.



Electrical shock hazard warning! Make a plan to keep the installation personnel safe.



Warning! Do not install Firetide products where possible contact with power lines can be made. Antennas, poles, towers, guy wires, or cables can touch power lines. People can be injured or killed if they touch or hold any part of the equipment when it contacts electric lines. Make sure that equipment and personnel cannot directly or indirectly contact power lines.



Warning! Do not open the cover:

- Dangerous voltages inside.
- No serviceable parts inside.
- Refer to certified service personnel.

Safe installation practices

Best practice: Install HotPort 7020 mesh nodes on poles that are a sufficient distance from power lines.

The horizontal distance from a tower, pole or antenna to the nearest power line should be at least twice the total length of the pole/antenna combination. This distance ensures that the pole will not contact a power line if it falls during or after installation.

- Select equipment locations that allow safe and simple installation.
- Do not work alone.
- Use approved non-conducting ladders, shoes, and other safety equipment. Make sure all equipment is in good condition.
- If a tower or pole begins falling, do not catch it.
- If a wire or pole touches a power line, do not touch it.
- Do not install antennas or towers on windy days.
- Make sure all towers and poles are correctly grounded. Make sure all electrical cables connected to antennas have lightning arrestors.

A connection to earth ground and a lightning arrestor can prevent fire damage or personal injury in case of lightning, static build-up, or short circuit within the equipment connected to the antenna.

- Use 10 AWG ground wire and corrosion-resistant connectors to connect the base of the antenna pole or tower directly to the building protective ground or to one or more approved grounding rods.
- Refer to the National Electrical Code for grounding information.

Preparing a mesh node for installation

It is easier to install all devices to one object, such as a pole, and then attach the pole assembly to the roof. If you attach the devices to a pole attached to the roof top, factors, such as weather, can make the installation more difficult and dangerous.



Warning! Only use antennas that are rated for outdoor applications.



Warning! Failure to comply with these installation instructions might result in severe personal injury including electrical shock or permanent damage to equipment.



Warning! Make sure that all safety equipment is in good condition. Do not use broken or damaged tools or equipment. Always use safe work practices and obey all local and national guidance for earth ground requirements and electricity.

Note: Collect all tools before you install the mesh nodes.

To prepare a mesh node for outdoor installation:

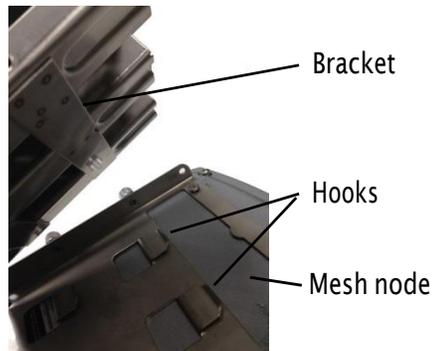
1. Make sure that you have antennas rated for outdoor use. For information about antennas and how to select them, see the *Firetide Antenna and Accessory Guide*.

Note: Install the antenna and any other wireless devices higher than the HotPort mesh node or access point.

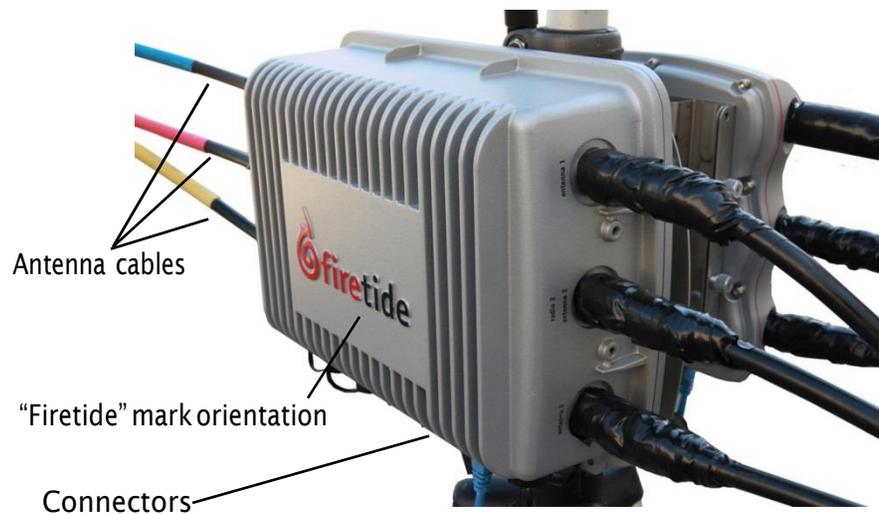
2. Remove the mount bracket from the mesh node:
 - a. Use the Phillips screwdriver to loosen the four captive screws (two on each side).



- b. Remove the outer piece from the hooks on the mesh node.



- c. Put the HotPort 7020 mesh node in a safe place while you attach the bracket to a pole or wall.
3. To a pole that you can install at a permanent outdoor site, attach these items:
 - Bracket for the mesh node
 - Antenna bracket
 - (Optional) Other devices
4. Attach the antenna to the antenna bracket. Refer to the installation procedures for the antenna.
5. Attach the mesh node to the mesh node bracket so that when it is in its permanent location the connectors point down, ports are on each side, and you can read the "Firetide" name.



The installation is correct if the device does not move side to side easily, the "Firetide" mark is oriented correctly, and the connectors are oriented to the ground.

Preparing earth ground



Warning. A HotPort mesh node must be correctly connected to earth ground. Failure to do so can result in equipment damage, injury, or death.

The product warranty does not include damage from incorrect grounding. Obey all local building and electrical codes regarding antennas. If not available, refer to the National Electric Code (NEC).

Earth grounding guidelines include:

- If you attach a mesh node and antenna to a tower or pole, attach the base of the tower pole to the building's ground or to one or more approved grounding rods with 10 AWG ground wire and corrosion-resistant connectors.
- Connect the grounding cable to rain gutters only if the rain gutter is connected to earth ground.
- Ground rods are copper-plated and 1.8 to 2.4 meters (6 to 8 feet) long.
- Install all ground components in straight lines. If you must make a bend, do not make a sharp bend.
- Earth-to-ground should be less than or equal to 10 ohms.
- Some salt compounds are corrosive and can cause copper ground rods to corrode.

To prepare the soil for ground rods:

1. If the soil contains rocks or sand, insert the ground rods into the ground
2. Pull out the ground rods.
3. Put in an approved ground enhancement material into the holes where the grounding rods go.
4. Put in the ground rods.

Grounding a HotPort node

The certified installer is responsible for the calculation of the correct gauge of the wire to be used to ground a mesh node.

Prerequisites:

- Correct gauge of ground wire
- Correct antenna cables with integrated lightning protectors
- Copper rod



Caution. If the structure to which the node is attached is not properly grounded, the node can be damaged by a power surge.

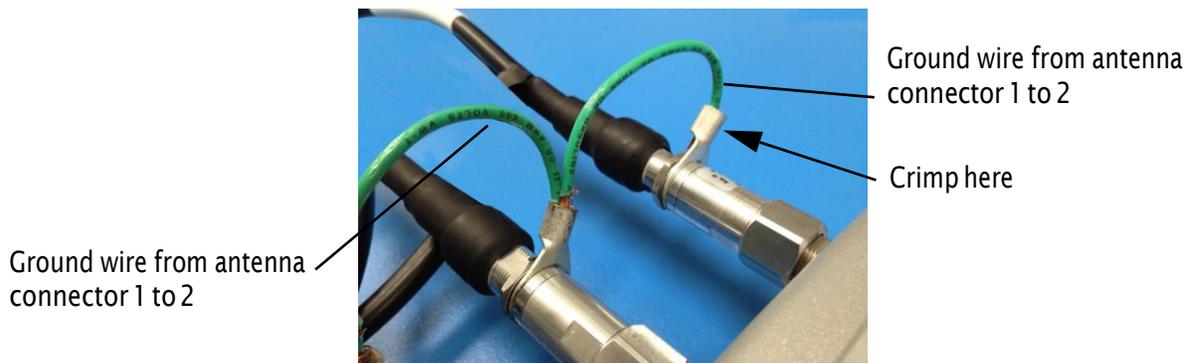
To ground a HotPort node:

1. Calculate the correct gauge of wire to be used in this procedure. Refer to the National Electrical Code for grounding information.



Caution. The certified installer is responsible for the correct calculation of the wire gauge and other accessories that might be required to ensure proper earth ground.

2. Ground all antenna connectors. See the next picture (lightning arrester required).
 - a. Cut three correct lengths of the correct gauge of wire.
 - b. Insert the wires into the terminal lugs on the lightning arrester as shown in the next picture.
 - c. Crimp the lug that holds with the wire for antenna connector 1.
 - d. Crimp the lug that holds the wire from antenna connectors 1 and 2.
 - e. Crimp the lug that holds the wire from antenna connectors 2 and 3.

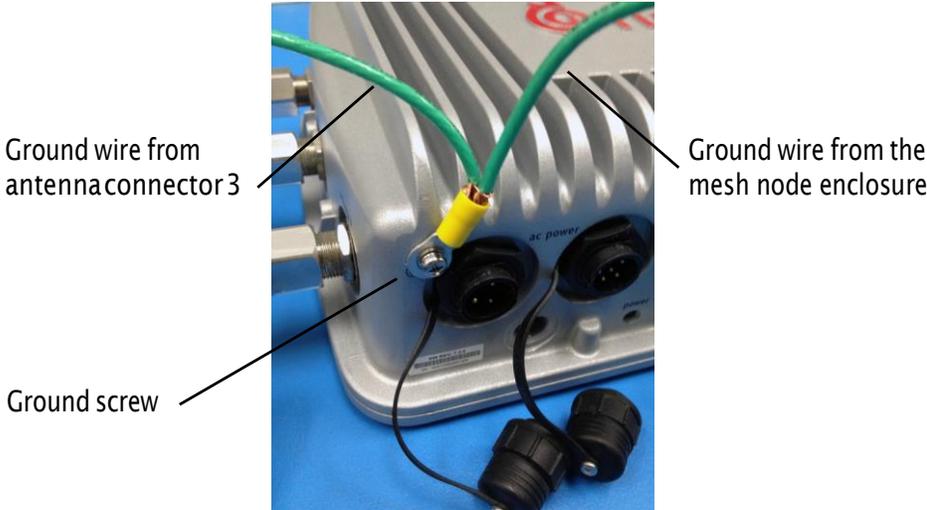


h. Repeat for second radio (if present).

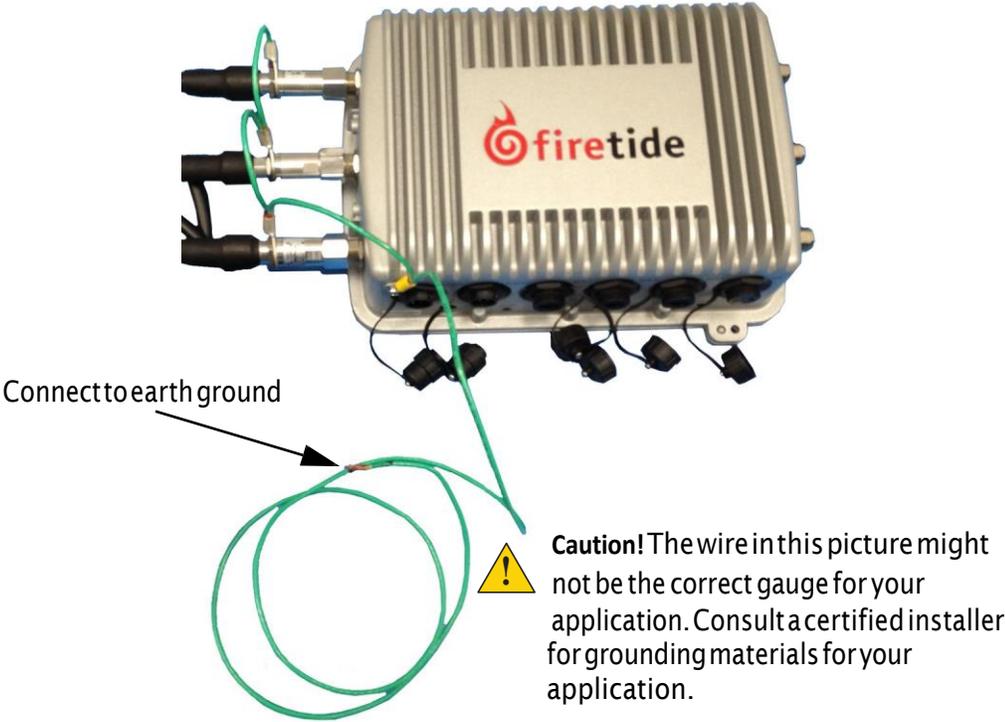
3. Remove the ground screw from the bottom panel.



4. Insert the ground lug for the enclosure.
5. Tighten the ground screw to secure the ground lug to the node.



- 6. Crimp the lug that holds the wire from antenna connector 3 and the enclosure.



Now you are ready to weatherproof the cable connections.

Installing a mesh node and antenna assembly

The process to install a mesh node to a mast or tower is the same as a roof installation.

Note: Gather and take all tools and materials with you to the installation site.

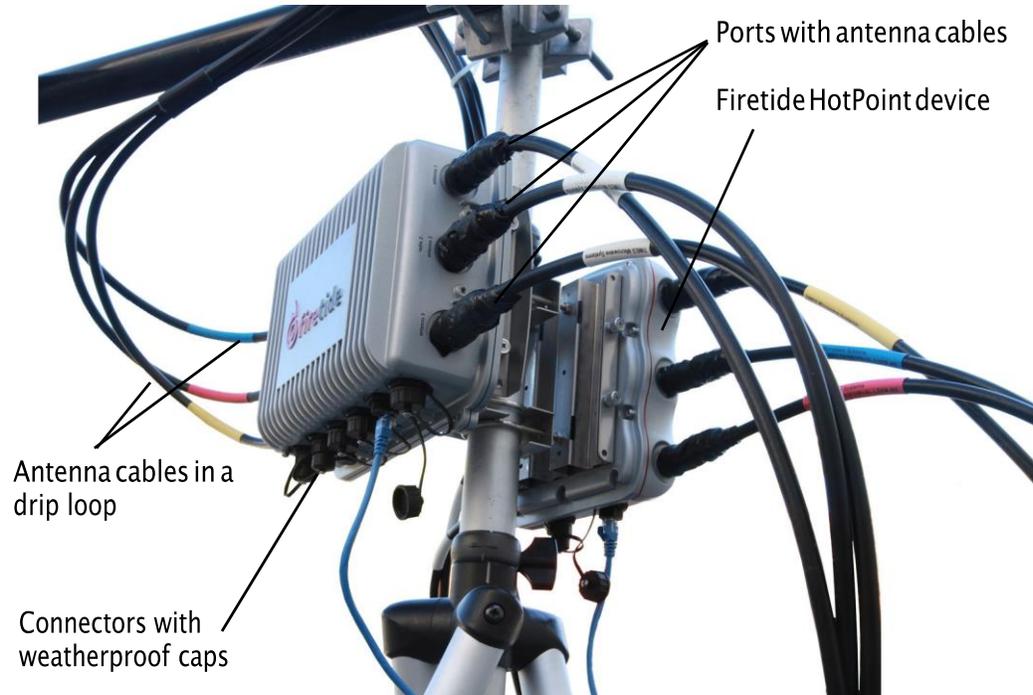


Warning! Do not install this product on a windy or rainy day.

To install a mesh node and antenna assembly in a permanent outdoor location:

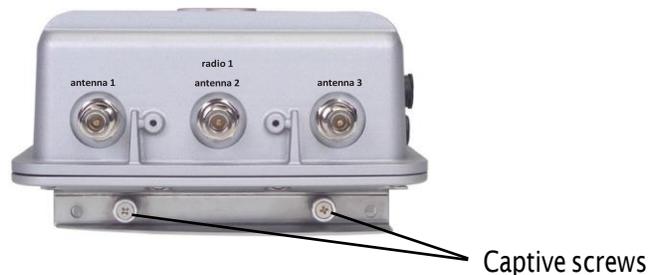
1. Safely lift and carefully put the assembly on the roof.
2. Attach the pole to which the mesh node and antenna are attached to a mast, tower, or roof.
 - Attach the cables that have integrated lightning arrestors, or attach the cables and install lightning arrestors.
 - Make drip loops with cables.
 - Connect earth ground. See “Preparing earth ground” on page 15.
3. Make all connectors weatherproof. See “Weatherproof procedures” on page 33.
4. Attach all other cables including the AC power cable.
5. Cover all unused connectors.
6. (Optional) Use plastic tie wraps to keep cables organized.
7. Verify that the mesh node works:
 - Ping the IP address
 - Use one or more mesh nodes
 - Do throughput tests with HotView Pro and record the results as a benchmark test

The next picture shows a correctly installed mesh node, with a drip loop and weatherproof connections.



Opening the mount bracket

A HotPort mesh node comes with an assembled two-piece mount bracket. The next picture shows a radio-side of a mesh node and the assembled bracket. Two captive screws are on each side of the device.



The next picture shows the bracket pieces and orientation to the mesh node. The mount bracket has multiple holes and slots, so you can use bolts, straps, or other materials to attach the mesh node to a surface.

Image A shows the side of the mount bracket on which the node hangs. Image B shows the back of the bracket where you thread straps or attach it to with the mount kit to a pole or other surface.



The mount kit includes extra nuts and bolts.

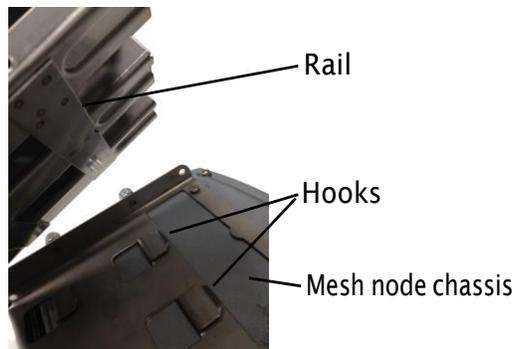
Required tools: #2 Phillips screwdriver

To open the mount bracket so you can attach the mesh node to a wall or pole:

1. Use the Phillips screwdriver to loosen the four captive screws (two on each side).



2. Remove the outer piece from the hooks on the mesh node.



3. Put the HotPort 7020 in a safe place while you attach the bracket to a pole or wall.
4. Attach the mount bracket to a pole or wall.

The next procedures list the steps to attach the bracket and mesh node to different surfaces.

Attaching the mesh node to a wall

Required materials: four screws or masonry anchors

To attach a mesh node to a wall:

1. Use four screws or masonry anchors to attach the mount bracket securely to the wall. Put the screws or anchors in the two holes near the top and the two holes at the bottom of the bracket.
2. Hang the mesh node hooks on the rail.

The installation is correct if the node does not easily move from side to side, and the connectors are oriented to the ground.

Note: You can add other straps or a sling to increase durability of the attachment to the wall.

Best practice: Use a spray to prevent corrosion on the bracket and mount hardware.

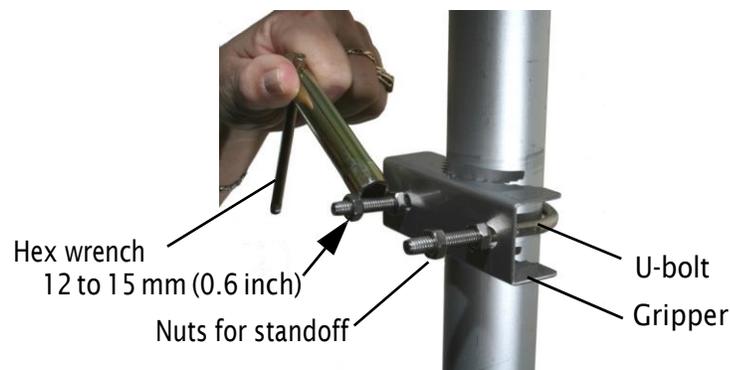
Attaching a mesh node to a vertical pole

Recommended tool: hex wrench (included) or small adjustable wrench

To attach the mesh node to a vertical pole:

1. Put the two U-bolts through the holes in the gripper.
2. On each U-bolt, put a washer, a lock washer, and a nut.

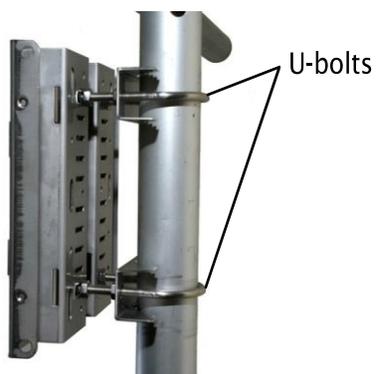
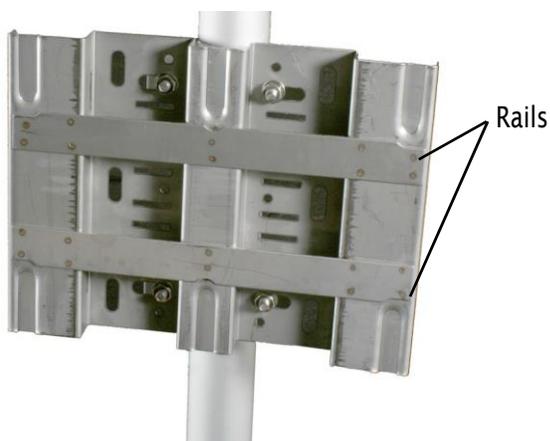
Note: A pole with a small diameter usually requires a second nut to hold the bracket away from the U-bolt. The end of the U-bolt must be 12 to 15 mm (0.5 to 0.6 inch) beyond the second nut.



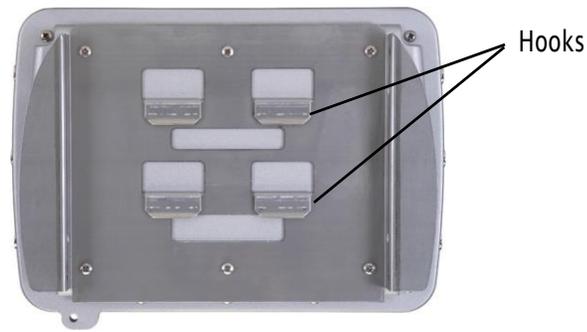
3. Tighten the nuts by hand.
4. Put on the second U-bolt and gripper. Use the bracket as a guide to correctly space the two U-bolts.
5. Tighten the nuts with the hex wrench.



6. Use lock washers and nuts to secure the bracket to the U-bolts.



7. Hang the mesh node with the hooks over the rail of the bracket.



The installation is correct if the node does not easily move from side to side, and the connectors are oriented to the ground.

Note: If you need to, add other straps or a sling to increase durability of the attachment to the pole.

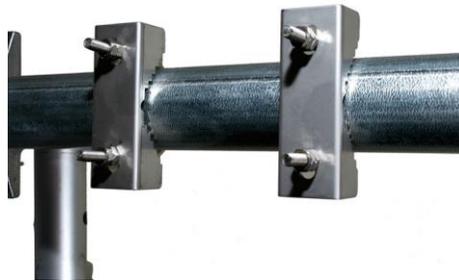
Best practice: Use a spray to prevent corrosion on the bracket and mount hardware.

Attaching a mesh node to a horizontal pole

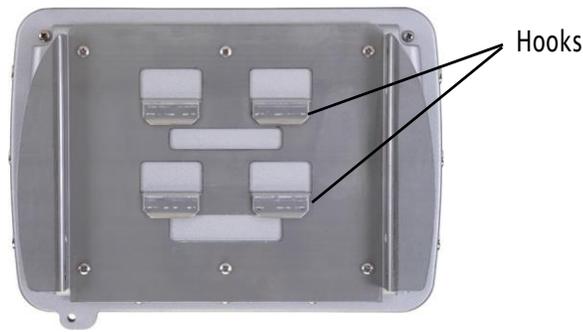
Recommended tool: hex wrench (included) or small adjustable wrench

To attach the mesh node to a horizontal pole:

1. Attach the two grippers and U-bolts to the pole. Use the bracket to determine the correct space between the grippers.



2. Use lock washers and nuts to secure the bracket to the U-bolts.
3. Hang the mesh node with the hooks over the rail of the bracket.



4. With the Phillips screwdriver tighten the four captive screws to secure the mesh node to the bracket.

The installation is correct if the mesh node does not easily move from side to side, and the connectors are oriented to the ground.

Note: If you need to, add other straps or a sling to increase durability of the attachment to the pole.

Best practice: Use a spray to prevent corrosion on the bracket and mount hardware.

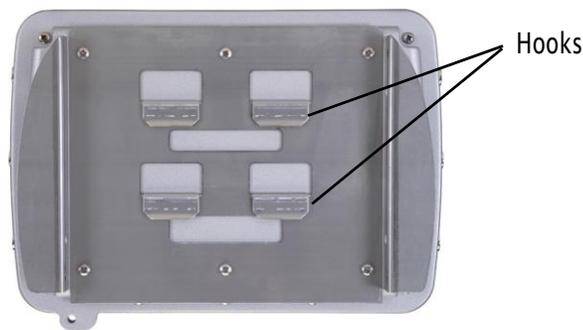
Attaching straps

You need to use straps when you use poles of 5 cm (2 inches) or more in diameter. You can also use straps for extra support and durability in corrosive environments.

Straps are not included in the box.

To attach the mesh node to a pole with straps:

1. Position the universal mounting bracket against the pole.
2. Wrap two straps around the pole and thread them through the slots located near the top and bottom of the bracket.
3. Secure the straps.
4. Hang the mesh node with the hooks over the rail of the bracket.



5. With the Phillips screwdriver tighten the four captive screws to secure the enclosure to the bracket.

The installation is correct if the node does not easily move from side to side, and the connectors are oriented to the ground.

Note: If you need to, add other straps or a sling to increase durability of the attachment to the pole.

Best practice: Use a spray to prevent corrosion on the bracket and mount hardware.

Troubleshooting

If a mesh node does not operate correctly, try these suggestions.

If you recorded the performance of your network when you set it up, you have a benchmark against which you can compare future performance and you might be able to identify problem areas faster than if you try to diagnose a new problem.

Cannot see a mesh node in HotView Pro

If you cannot see one or more mesh nodes in HotView Pro, make sure that you set the extended range and multiple hop feature.

The extended range feature is for applications where mesh nodes are 0.8 km (0.5 mile) or more apart.

The multi-hop optimization feature decreases the possibility of hidden node interference.

If you can see the head node but not other nodes, then you also might have a configuration problem.

After multiple reboots a mesh node is missing

If a mesh node reboots five times within 10 minutes, the mesh node loads the second saved firmware image.

The previous firmware, if older or different from the firmware of the other mesh nodes in a mesh network, might not be recognized by the mesh and HotView Pro will not detect the mesh node.

To prevent this behavior, always upgrade the firmware image on each mesh node two times, so both images are the same.

Performance not as expected

If the network performance is not as expected:

- Identify reuse in your channel plan. If you have no channel reuse in the network, do a spectrum analysis.
- Check for self-interference. For example, the radios in a single device might connect.
- Check the frequency plan and make sure that all the radios are configured correctly.
- Make sure that each node is connected to the correct devices and nodes.

- If you have a 900 MHz node, check to make sure that the radio is not a traffic bottleneck.
- Determine the total throughput with an end to end test.
- Determine the throughput of each link with tests.

Resetting an outdoor mesh node to factory default settings

You can reset an outdoor mesh node with this procedure. The reset button is behind the pressure relief valve below the AC and DC power connectors and is recessed 0.5 inches.



Caution! When a HotPort mesh node is reset, all configuration information is erased.

For this procedure you need these items:

- Paper clip, pen, or pencil
- Adjustable wrench
- Computer with HotView Pro

To reset an outdoor mesh node:

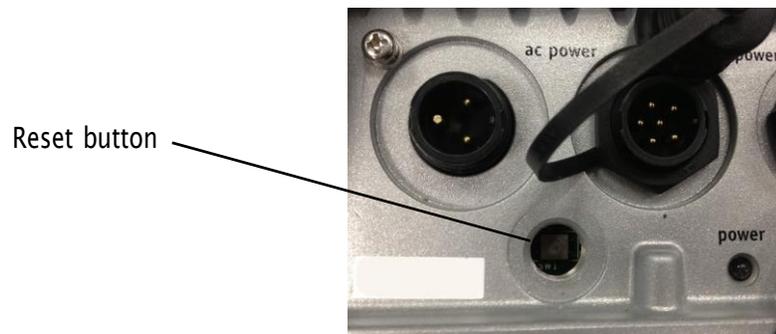
1. Supply power to the mesh node.
2. Remove the pressure relief valve near the AC and DC connectors and put it in a safe place. Use a wrench if the valve is too tight to remove by hand.



Caution! Do not use pliers to remove the pressure relief valve because you can break it.

Note: Do not remove the top half of the pressure relief valve or push the white plastic insert. The white plastic insert is not the reset button.





3. Put the mesh node on its front panel.
4. Press and hold the reset button with the paper clip until the status LED blinks (about 20 seconds).
The device reboots, and the LEDs indicate its operational status.
5. Wait one minute, and then log in with HotView Pro.
6. Configure the mesh node or apply a previously saved configuration file.
7. Replace and tighten the screw that covers the reset button.
8. With HotView Pro log into the mesh with the default user name and password and configure the mesh node.

Power connection

Attach the AC power cable to AC power connector and to the HotPort node.



Caution. Do not connect both AC and DC supplies simultaneously.

Connector pin and cable information

This section lists information about the HotPort 7020 connector pins and custom cables.

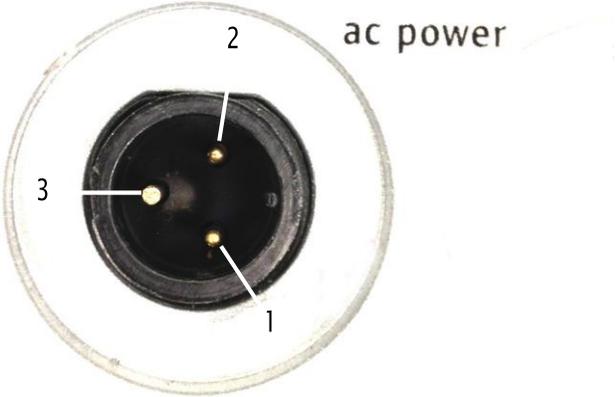
For information about antenna cables and other custom cables, see the *Firetide Antenna and Accessory Guide*.

HotPort 7020 AC power connector

The next table lists the pins for the AC power connector.

Pin number	Meaning
1	Neutral
2	Line
3	Ground

The next image shows the AC pin orientation on the device.



HotPort 7020 DC power connector

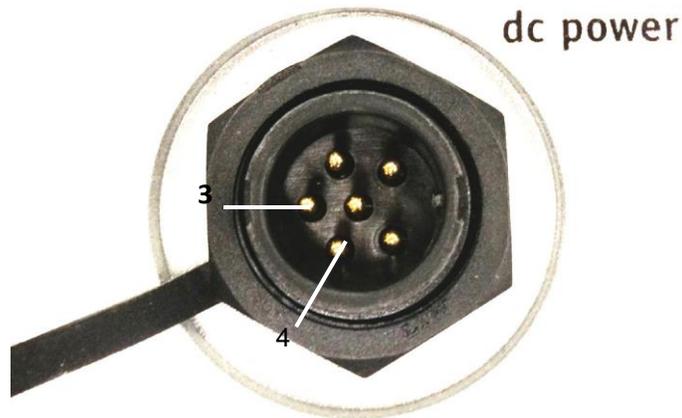
The next table lists the pins for the DC power connector.

Pin number	Meaning
1	—
2	—
3	Ground
4	+12VDC
5	—
6	—



Caution! If you do not align the pins correctly, you permanently damage the fuse in the device.

The next image shows the DC pin orientation on the device.



Custom power cables

DC power to a HotPort node must be 12 VDC \pm 15%, at 3A. Firetide HotPort 7020 mesh nodes can give PoE-compliant 48VDC power to other devices.

For information about available cables, see the *Firetide Antenna and Accessory Guide*.

Weatherproof procedures

Cable connections become loose over time because of vibration. Loose connections let moisture contact and erode the interface to a connector. To prevent performance problems due to moisture damage, Firetide recommends that you use butyl mastic to make weatherproof all outdoor connections.

Butyl mastic is a synthetic rubber sealant that you can use to make a connection weatherproof. It is slightly sticky and stays flexible; it bonds to itself to make a good seal. Butyl mastic and a layer of electrical tape keeps the cable assembly clean, dry, and easy to change in the future.

Note: To make a strong watertight connection, keep a high level of tension in the butyl mastic when you stretch it over the cable and connector.

Tools and materials

To make a weatherproof connection you need the following tools and materials:

- #2 Phillips screwdriver
- Pliers
- Utility knife
- Vinyl electrical tape

Note: Vinyl electrical tape between the cable assembly and the mastic tape makes future changes easier than mastic tape put directly on the cable. Vinyl electrical tape as a cover over the mastic tape prevents the mastic from melting in hot weather.

- Rubber splicing or mastic tape (also known as self-amalgamating, self-sealing, self-fusing, non-vulcanized tape)
- Pencil or wooden dowel for small clearances
- Cleaning supplies (if necessary)
- Laptop running HotView software

Making weatherproof cable to node connections

You need to make weatherproof two connections:

- From the antenna cable to the lightning arrestor
- From the lightning arrestor to the node

To make a weatherproof cable to node connection:

1. Gather the tools and materials to do the procedure.



2. Remove the sun shield from the mesh node.
3. Ensure that the cable and connectors are clean. Clean off oil, water, grease, and dirt before you continue.



4. Wrap a layer of electrical tape (sticky side out) over the arrestor to node connector and wrap approximately 1 inch (2.5 cm) of cable. Overlap the tape by 40% with each turn.



5. Repeat for the antenna cable to arrestor connection.



Note: To make a watertight connection, keep tension in the butyl mastic when you stretch it over the cable and connector.

6. Tightly wrap a layer of mastic tape over the electrical tape. Make a 40% overlap on each turn. Start from the base of the unit to at least 1 inch (2.5 cm) of the cable.



7. Wrap a layer of electrical tape (smooth side out, sticky side in) over the mastic tape.



8. Wrap a second layer of electrical tape over the first layer of electrical tape. The lightning arrester connections are ready for installation in an outdoor environment.

