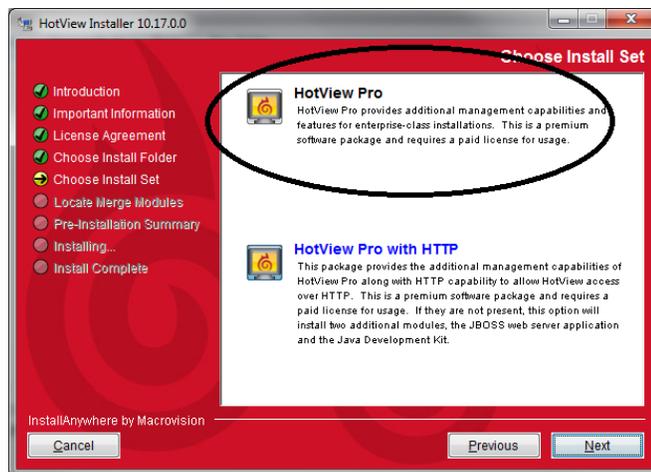


Installing HotView Pro and Adding a Management License Key

1. Install the HotView Pro NMS software on your Windows PC.
2. Follow the installation instructions and select HotView Pro during the **Choose Install Set** option.
(HotView Pro with HTTP requires the jbossModule and jdkModule; unless you have both, do not select this option.)



3. Complete the installation and open the HotView Pro Launcher.
4. From the Integrated HotView Launcher page, click once on the icon for **Server Configuration**.



Server Configuration

This launches the Server Configurator application. This should be done on initial installation, but does not usually need to be done again unless there is a major change in configuration. Most Server parameters can be modified from within HotView Pro.

5. The following login box will then appear:



6. Enter *firetide* for the **Password**.

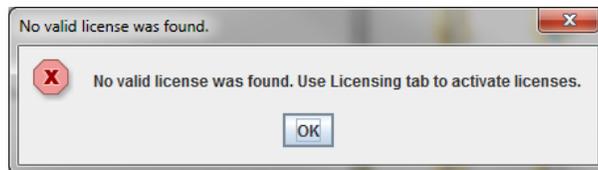
7. Click login and the following message will appear:



8. If this was an older version of the HotView Pro software (10.15.x.x or older), then the following box will appear after clicking on **Yes**:



9. Starting in version 10.16.0.0, the following box appears instead.



10. Click **OK** and the HotView Pro Server Configuration window will now open.
11. If using HotView Pro version 10.15.x.x or an older version, disable **Database** and **Radius** option associated with Database, unless you have PostgreSQL installed and it's active on your system.
12. If using HotView Pro version 10.16.x.x or 10.17.0.0 or a newer version, Database is disabled at default and Radius is not an option.
13. Click on **Licensing** and enter the license key that you were provided by your distributor (if you are the integrator) or from your integrator (if you are the end-user) or from Firetide (if you have a special arrangement with Firetide).
14. Select the Add License Key button to add as a Temporary key.
15. If this is the first time that you are entering the license key information on your HotView Pro Server, you will need to activate this key.
 - a. A Management license must be used in order to activate a HotView Pro Server. Using a Dual Radio, Wireless-N or Mobile license cannot be used by itself without adding a Management license key.

User Agreement

Please read the End User License Agreement (EULA) carefully before using the HotView Pro™ Mesh Management software. This End User License sets forth the terms and conditions controlling your right to use and the manner of your use of the HotView Pro™ Mesh Management software. License activation will not be permitted until you have agreed to the EULA terms by checking the checkbox below.

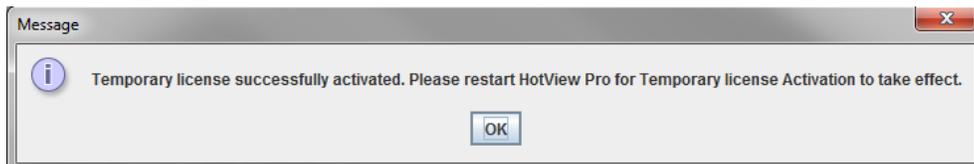
I accept the terms of this license agreement

Privacy Statement

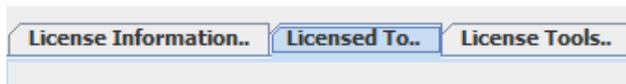
Privacy Statement: Firetide respects your privacy and is committed to safeguard your personal information. Information from the registration fields above along with configuration information specific to this machine will be gathered during the license request process. Click the button below to find out more about the Firetide privacy policy.

Apply online

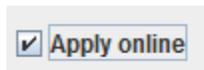
16. Click on the Firetide EULA agreement, and select the OK button.
17. Select the Activate License button, and the following message will appear:



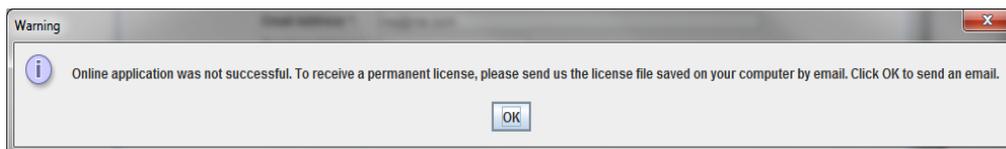
18. Click OK and select the **Licensed To..** tab above.



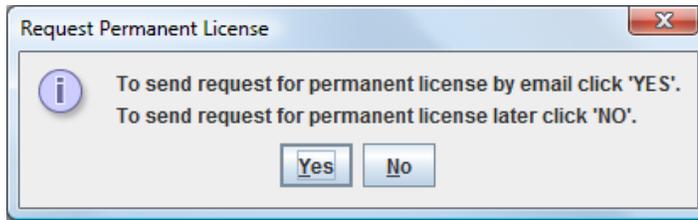
19. Complete this information. If this is the first time this license key is used and a connection to the Internet does exist, select the **Apply online** box.



20. Select the **Request Permanent License** button to send this request to the Firetide License Server for a permanent license, and this request will be approved, automatically.
21. However, if this license key request has already been fulfilled from this system or a different system, then do not select the Apply online option.
22. If you do not know and select this option, then either you will receive a **License file invalid** error message or the license key will remain as Temporary with a 0 value for quantity.
23. If you have received an error message, then clicking **OK** will produce the following:



24. Click OK and you will have the option of clicking **Yes** or **No** to send a license request to licensing@firetide.com.



25. If you did not receive an error message, then remove the **Apply online** option, and click on the **Request Permanent License** once again.
26. The same message as in step # 24 will appear.



27. If connected to the internet and SMTP is configured, click Yes and the license request will automatically be sent to licensing@firetide.com. Fulfillment of this request will be completed within one business day.
28. If Internet and/or SMTP is not configured (using Google or Yahoo to send e-mails), then select **No** and save to your Desktop or to a USB flash drive.
29. Send this saved request file to licensing@firetide.com from either a different system or from this system but via an online e-mail client. Fulfillment time is the same as mentioned in step # 27—within one business day.
30. HotView Pro has an automatic message stating two business days, but this is not correct.
31. Once the permanent license has been received, select the Import Permanent License button to import the permanent file.
32. Process of activating and making a key permanent is now complete.

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