

Firetide End-of-Life Notice

EOL

HotPort 7020-900
 HotPort 7200-FIPS

Effective Date

June 27, 2016

Overview

Firetide, Inc. is discontinuing all production and sales of the HotPort 7020-900 and 7200-FIPS on June 27, 2016.

Event	Date
End-of-Life Notice	Effective immediately
Last ship date (current orders under process)	June 27, 2016
Last date for purchasing extended warranty and support	December 31, 2016 (1 Year warranty may be purchased based on confirmation that node is operational)

Warranty and Support

The HotPort 7020-900 and HotPort 7200-FIPS units will continue to be supported to include access to software upgrades, software licenses and premium support services. This support entitlement is limited to units within warranty.

Distributor Return Option

Please contact orders@firetide.com to request a return merchandise authorization (RMA) before returning any product to Firetide. All RMA guidelines must be met. No credit memo will be issued without a proper RMA number.

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